

Flexitec[®] residential warranty system

5 Years Limited Warranty

Products covered: Luna

For the designated warranty period your floor will not:

- * Contain manufacturing defects.
- * Contract, expand, curl, crack, rip, tear, or gouge from normal household use.*
- * Discolor from moisture.
- * Be affected by mold, mildew and/or alkaline.

Other Limited Warranty Periods

Products covered:

Presto - 10 years

Wonderwood, Wondertile - 15 years

Craftmark, Mega, Avanti - 20 years

Victory - 25 years

For the designated warranty period outlined below your floor will not:

- * Contain manufacturing defects
- * Contract, expand, curl, crack, rip, tear, or gouge from normal household use.*
- * Discolor from moisture
- * Be affected by mold, mildew and/or alkaline.
- * Permanently stain from common household products.
- * Permanently stain or yellow from traffic stains.
- * Permanently scuff from shoe soles.

What is not covered by this warranty (1/2) ?

- * This warranty is valid for first quality articles only.
- * Loose lay installations of more than 25 square yards are not covered by this warranty.
- * Improper installation:
Installation errors should be addressed with your installer. Material installed not in accordance with Flexitec™ recommended guidelines, including any and all problems caused by the use of non-recommended adhesive, seam sealer, underlayment and/or improper preparation of the substrate are not warranted.** Floors installed with obvious visible defects are excluded from labor reimbursement.
- * Improper maintenance or floor care.
- * Damage resulting from neglect or misuse by strong detergents, chemicals and corrosive substances or stains from paints, mats, fertilizers or other similar materials.
- * Minor color, shade or texture variations between actual installed material and product samples and/or brochures.
- * Damage caused by moving appliances or heavy furniture without protecting the floor. When moving appliances, heavy furniture, or other heavy objects, place a sheet of plywood on the floor and "walk" the appliance across it. Furniture glides are also an acceptable method of moving appliances, heavy furniture, or other heavy objects. Always protect floor by using plywood runways, even when using an appliance dolly or even if the heavy object is equipped with wheels or rollers.