

# **FLEXTILE COMMERCIAL FLOOR WARRANTY ARCHITECTURAL COLLECTION: FLEXTHRU, FLEX CRYSTAL**

Flextile warrants that its Flexthru is of merchantable quality and free from manufacturing defects for a period of five (5) years from the date of purchase.

Flextile commercial tiles should be professionally installed in accordance with Flextile specifications, and maintained in accordance with Flextile standards. Flextile reserves the right to inspect any tile installation prior to making any settlement under the terms of this warranty.

## **THIS WARRANTY DOES NOT COVER:**

- Damage due to improper installation contrary to our specifications, including use of an improper underlayment material.
- Damage due to improper maintenance or use, including failure to use recommended floor protectors and furniture rests.
- Damage due to accidents, including burns, cuts, gouges, high heels, spike shoes, or stains due to tar or asphalt.
- Damage caused by the presence of excessive moisture, alkali or hydrostatic pressure in the underlying material over which the floor tile was installed.
- Installations where material was not installed with recommended adhesive.
- Differences between the colour of samples or printed illustrations and the colour of actual flooring.
- Loss of gloss that may occur due to normal use.
- Labour on merchandise installed with obvious visible defects or for non-professionally installed materials.

## **TERMS**

### *WITHIN ONE YEAR:*

If a manufacturing defect is found within one year, the dealer who sold you the floor covering should be notified promptly of the defect and supplied with proof of purchase. Inspection by a Flextile representative may be necessary to verify that a manufacturing defect exists. Flextile will supply at no charge new materials of the same or similar grade sufficient to repair or replace the defective materials. Flextile will also pay the reasonable labour costs involved in repairing or replacing the defective material.

### *WITHIN TWO YEARS:*

If a manufacturing defect is found within two years, the dealer who sold you the floor covering should be notified promptly of the defect and supplied with proof of purchase. Flextile will supply at no charge new materials of the same or similar grade sufficient to repair or replace the defective materials. Flextile will also pay fifty percent of the reasonable labour costs involved.

### *AFTER TWO YEARS:*

If a manufacturing defect is found after two years, the dealer who sold you the floor covering should be notified promptly of the defect and supplied with proof of purchase. Flextile will supply at no charge new materials of the same or similar grade sufficient to repair or replace the defective materials. Flextile will not pay labour costs to repair or replace the tiles.

This warranty is made solely to the original purchaser and is not transferable under any circumstances. This warranty is expressly in lieu of any other express warranty. No representative, employee or agent of Flextile, or any other person is authorized to assume for Flextile any additional liability or responsibility except as described above. In no event Flextile is liable for indirect, special, consequential or incidental damages of any kind.

**FLEXTILE PRODUCTS COMPLY WITH THE BUY AMERICA PROGRAM AS OUTLINED BY THE UNITED STATES GOVERNMENT, INCLUDING WHEN FEDERAL FUNDS ARE USED.**